

License eXpress For Individuals

With License eXpress (LX) for individuals you can renew or replace your:

- Tabs and decals for your vehicles, boats and trailers
- Driver license or Enhanced driver license (you must use LX to complete driver license transactions online)
- ID card or Enhanced ID

Stay up-to-date by knowing when:

- Your tab or decal renewal is due
- Your driver license or ID card expires

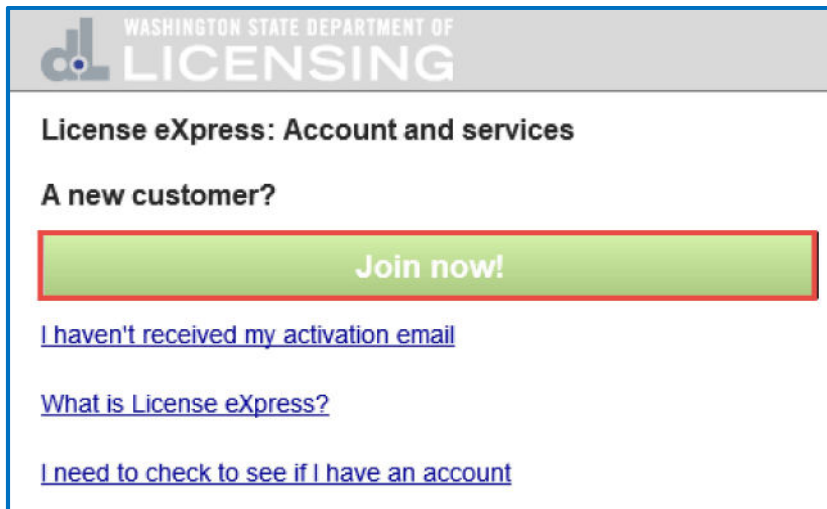
More features offered to you in LX

- Find out how much your tabs will cost before renewing
- Purchase your drive record
- Replace your driver license or ID card
- Sign up, update, or remove your email renewal reminders we send we send you for your vehicle or boat.

Register for your License eXpress account

Use the following process to register for a License eXpress (LX) account if you do not already have one.

1. Go to secure.dol.wa.gov.
2. Click the **Join now!** button.



3. Select **License eXpress for individuals** and click **Continue**.

The screenshot shows a green header with the text "Join now". Below the header, the question "What type of account do you want to join?" is displayed. There are two radio button options: "License eXpress for individuals" (which is selected) and "License eXpress for business". The "License eXpress for individuals" option has two bullet points: "Manage my personal driver license, ID card, vehicle and boat licenses" and "Pre-apply for my first Washington driver permit, driver license or ID card". The "License eXpress for business" option has one bullet point: "Vehicle and vessel related business". At the bottom of the form is a "Continue" button.

4. Enter the First name, enter the Last name, and click **Continue**.

The screenshot shows a green header with the text "License eXpress for individuals - Step 1 of 4". Below the header, the title "License eXpress for individuals" and the instruction "Tell us who you are" are displayed. There are two text input fields: "First name" and "Last name". At the bottom of the form is a "Continue" button.

5. Enter the Username, enter the Email, Confirm email, and click **Continue**.

The screenshot shows a green header with the text "Registration - Step 2 of 4". Below the header, the title "License eXpress for individuals" and the instruction "Zola, please continue setting up your account." are displayed. There is a link: "I want to use my existing SecureAccess WA account.". There are three text input fields: "Username", "Email", and "Confirm email". Below the "Username" field is a note: "No spaces, 4 or more characters". At the bottom of the form is a "Continue" button.

6. Enter the Password, Confirm password, and click **Register me**. Passwords must have 10 characters and at least 3 of the following: A number, a special character (\$ % #), an upper case letter, and a lower case letter.

Registration - Step 3 of 4

License eXpress for individuals

Registering username: User21

Password must have 10 characters and at least 3 of the following:

- A number,
- A special character like (\$ % #),
- An upper case letter,
- A lower case letter.

Password

Confirm password

Register me

7. Check your email account for a message from 'noreply@dol.wa.gov' and click on the **activation** hyperlink. You cannot login until this step is complete.

Registration - Step 4 of 4

License eXpress for individuals

You're almost done Zola!

Please check your email.

We've sent you an email containing your activation link. Click on the link to activate your account.

8. Enter your Username and Password, and click **Login** to access your account.

WASHINGTON STATE DEPARTMENT OF LICENSING

License eXpress: Account and services

Thank you User2121, you have successfully activated your account. Please login to manage your account.

Username

Password

Login

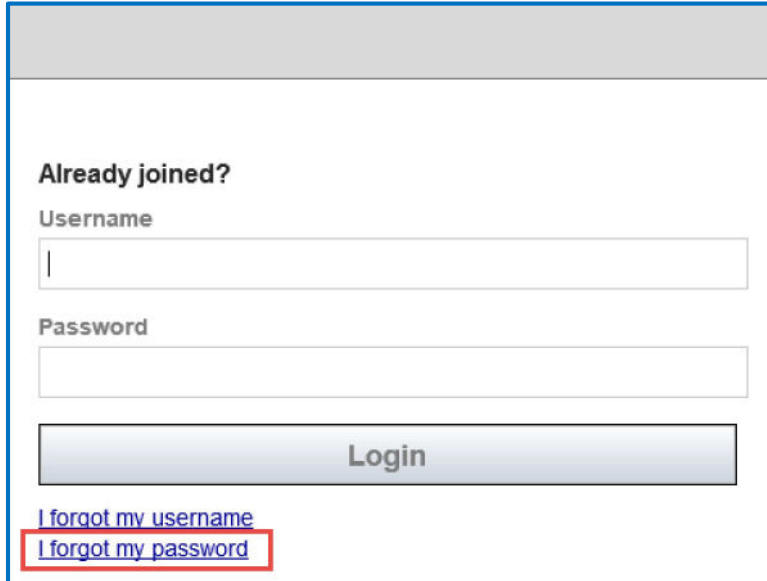
[I forgot my username](#)

[I forgot my password](#)

Reset Your Account Password

Follow the process below to reset your password if you forgot it. You need to wait 20 minutes before completing this process when you are locked out of your account.

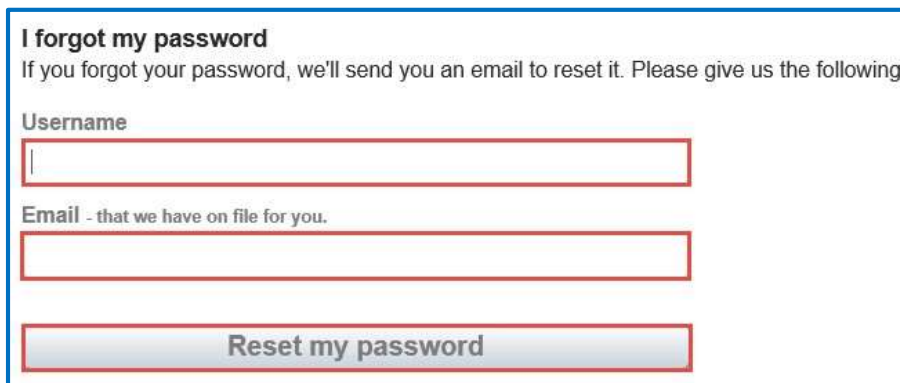
1. Go to secure.dol.wa.gov.
2. Click the **I forgot my password** hyperlink



The screenshot shows a login form with the following elements:

- Already joined?**
- Username** input field
- Password** input field
- Login** button
- [I forgot my username](#) link
- [I forgot my password](#) link (highlighted with a red box)

3. Enter the Username, enter the Email address (that we have on file for you), and click **Reset my password**. Department of Licensing sends you an email to the address you provided.



The screenshot shows the 'I forgot my password' form with the following elements:

- I forgot my password**
- If you forgot your password, we'll send you an email to reset it. Please give us the following:
- Username** input field (highlighted with a red box)
- Email - that we have on file for you.** input field (highlighted with a red box)
- Reset my password** button (highlighted with a red box)

4. Click the **Back** button to return to the login screen.



The screenshot shows the confirmation page with the following elements:

- Back** button (highlighted with a red box)
- WASHINGTON STATE DEPARTMENT OF LICENSING logo
- I forgot my password**
- ✓ Email has been sent.
- You should be receiving your email to reset your password shortly.